

Booking Hints

If booking a group make sure all are available

The quickest booking method is - Click in the first position, enter a few letters of the surname required (learn how many letters gets you to your required name), if on correct name "Tab" key to next position, if not on name use the down arrow till you reach required name "Tab" to next, repeat these steps until you have all your entries, "Make a Booking".

If a tee slot is marked "Booking in Progress" it may become available with spare positions when the current booking person completes their booking.

If you enter the Reserve List make sure your contact details are correct.

Refer further Reserve list conditions below.

The webmaster is not required to be at home or on his computer at the time event bookings open, email the webmaster if you have any issues to be resolved.

See Cancellations for details

Reserve list entry

When placing your name (or others) on the Reserve List you should ensure your email is capable of receiving emails from MDVGA

How to check

Click on the "My Account" tab (Top line RHS)

Confirm your email address is correct.

Click on "Logout"

Click on "Login"

Enter your "Username"

Click on "forgotten your username or password"

Within the "Password reset" screen enter your email address

Click on "Reset my password"

You should be advised "Password reset successful"

Go to your email system and confirm the email is reaching your inbox.

You do not need to reset your password. You can again login with your usual password.

If unable to locate the email in your inbox.

Find it in your junk mail or other areas and transfer it to your inbox. Use the sender address to confirm to your system that it is an authorised sender.

Reserve List upgrade to the fixture

The system is an offer of a place within the fixture. You MUST confirm you remain available to play, or cancel your position.

All official notifications are via email. If you receive any phone message from the operations staff you have taken too long to confirm, and are causing others to extend their patience waiting for your response.

When you are promoted to the Fixture List, you will receive an offer Email to this effect.

You must Confirm this booking for acceptance - The time for confirmation reduces as the event date nears.

Offer acceptance periods

These offer periods are for guidance only and are completely at the discretion of the operations staff.

Your position in the field is subject to the your acceptance being received within the "Offer acceptance periods".

Likely timings are:-

An offer sent prior to the Wednesday before the event is two days.

Then Wednesday - Friday is one day.

Saturday is till 9AM Sunday.

Offers occurring on the day prior to an event will be by phone. Those on the Reserve List who **answer** their phone receive the offer of a place in the field. All offers are at the discretion of the operations staff and if message machines/services are used the offer (if made) is very likely to be for a very limited time (possibly minutes).

Unconfirmed offers have the position offered to the next on the Reserve List, and if returned to the list will be placed at the end of the Reserve List.

Reserve Listed members who attend the event for a chance walk up start have priority over non listed members at the completion of registration time in the order they were on the list at close time.

No attendance - No Show - Late and no phone advice

Those not in attendance at the completion of check in queue **after final registration time** are considered "No Shows" and may be replaced in the field if others are in attendance. Those optimists (not currently in the field) in attendance will gain entry in the order they were on the Reserve list.

Late arrivals

As noted above if you are not in attendance at the completion of check in queue **after final registration time**, you are considered to be a "No Show".

Your position may be reallocated to a walk up member in the case of a full field, or re-arranged to eliminate singles or pairs in the field.

The playing as a five (5 or more) group is not permitted by the committee no matter how accommodating any group you come across may be.

If you are stuck in traffic or any other matter likely to cause you to be late (After the nominated check in time), please ring the operations phone on 0452 347 894 to retain your position.